



Member Service and Satisfaction Survey

At Team Fit, it is important for us to know how you rate our services. We want to regularly measure your satisfaction level. We don't assume that we're performing adequately. We have to know what we are doing well and what we could do better so that we can provide "over-the-top" service to you. We appreciate and openly receive both your praise for a job well done as well as your direct and honest criticism concerning areas where we could better serve you. We will never be defensive or angry toward you for expressing your opinions. We thank you for the chance to improve and better serve you. We want you to know that we are listening and acting on your invaluable feedback. Thanks for taking a few minutes to fill out this satisfaction survey. Although optional, please consider printing your name legibly at the bottom of this form so that we can make corrections and direct follow-up where needed on a personal level.

	STRONGLY AGREE				STRONGLY DISAGREE
Instructor Methods	A	B	C	D	E
The instructor explained each exercise in a safe and effective manner.					
The instructor had a thorough knowledge of each exercise.					
Student involvement was encouraged.					
Instructor demonstrated enthusiasm for the topic.					
Students allowed to interact and practice skills.					
Learner Benefits					
The course adequately met my expectations.					
I learned proper form for each of the exercises.					
The exercises and discussions in this class will be useful in my personal life.					
Overall					
I was completely satisfied with both the content and presentation of this course.					

Please write any comments you have on the below space provided or something that you would like to see added (or subtracted) to make this class an overall better experience. Survey can be mailed, emailed, faxed, or personally delivered to Jill Turvey.

Name (optional): _____ Date: _____
(Please print legibly)

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